



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 7am-6pm Mon-Fri

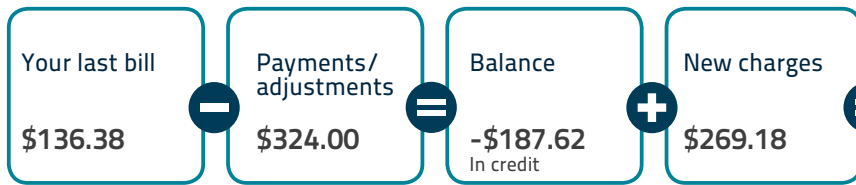
unitywater.com
ABN 89 791 717 472



Account number	[REDACTED]
Payment reference	0997 9694 49
Property	Beachfront Towers, Unit 21/4 Aerodrome Rd, MAROOCHYDORE, QLD

Bill number	7119445997
Billing period	22 Jun 2019 88 days to 17 Sep 2019
Issue date	24 Sep 2019
Approximate date of next meter reading	19 Dec 2019

Your account activity



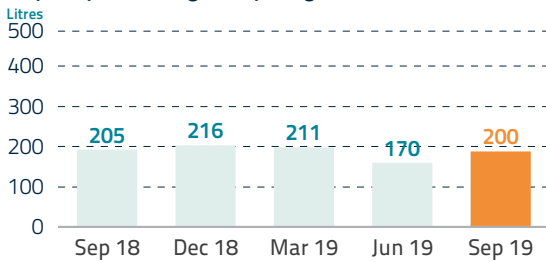
Smoothpay is set up for payment of this account

Total \$81.56

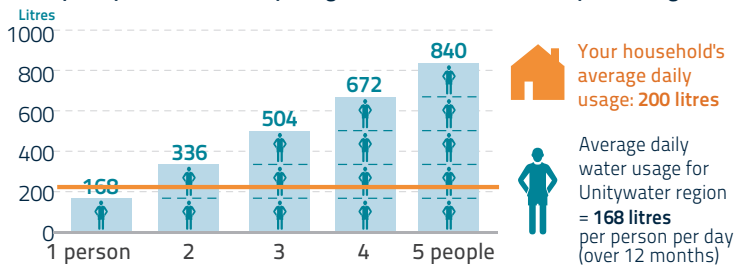
Please pay your agreed Smoothpay instalments only

8% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



GET TO KNOW THE INS AND OUTS OF YOUR BILL

See inside for the full picture about 2019-20 water and sewerage prices and what these charges pay for.

Easy ways to pay For other payment options - see over

BPAY®
Bill Code: 130393
Ref: 0997 9694 49
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 Find out more at bpay.com.au
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SmoothPay
 Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
 Find out more at unitywater.com/smoothpay

Your account details

1300 086 489
Account enquiries

7am-6pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	Property share %	Total usage (kL)	No. of days	Average daily usage (L)
UE170012HD	21 Jun 19	6232	17 Sep 19	7056	824	2.13	17.6	88	200.0
					Total water usage		17.6	88	200.0
					Total sewerage usage (waste and greywater) = 90% of water usage		15.84	88	180.0

Activity since last bill

Last bill		\$136.38
Payments / adjustments		
3 Jul 2019	Direct Debit Bank Fixed	-\$54.00
17 Jul 2019	Direct Debit Bank Fixed	-\$54.00
31 Jul 2019	Direct Debit Bank Fixed	-\$54.00
14 Aug 2019	Direct Debit Bank Fixed	-\$54.00
28 Aug 2019	Direct Debit Bank Fixed	-\$54.00
11 Sep 2019	Direct Debit Bank Fixed	-\$54.00
Account balance		-\$187.62 ①

Water and Sewerage Charges

Lot 21 Plan BUP5118 Installation ID 541280

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	22 Jun 19 to 30 Jun 19	0.2000	9	\$2.785	\$5.01
State Govt Bulk Water	01 Jul 19 to 17 Sep 19	0.2000	79	\$2.953	\$46.66

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	22 Jun 19 to 30 Jun 19	0.2000	9	\$0.667	\$1.20
Water up to 822 L/day	01 Jul 19 to 17 Sep 19	0.2000	79	\$0.667	\$10.54
Sewerage up to 740 L/day	22 Jun 19 to 30 Jun 19	0.1800	9	\$0.667	\$1.08
Sewerage up to 740 L/day	01 Jul 19 to 17 Sep 19	0.1800	79	\$0.667	\$9.48
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	22 Jun 19 to 30 Jun 19	1	9	\$0.703	\$6.33
Water Access 20mm	01 Jul 19 to 17 Sep 19	1	79	\$0.718	\$56.72
Sewerage Access	22 Jun 19 to 30 Jun 19	1	9	\$1.499	\$13.50
Sewerage Access	01 Jul 19 to 17 Sep 19	1	79	\$1.502	\$118.66

Water subtotal \$126.46
Sewerage subtotal \$142.72

New water and sewerage charges \$269.18 ②

Total Due = ① + ② \$81.56

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

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International calls

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unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489



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More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.

Ref: 0997 9694 49 Maximum \$10,000



In person, by phone or online

Billpay Code: 4028

Ref: 0997 9694 49

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997969449 00008156

Account number

Payment reference 0997 9694 49

Total \$81.56

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Cheques by mail

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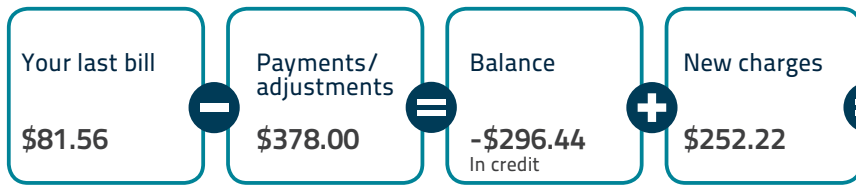
unitywater.com
ABN 89 791 717 472



Account number	[REDACTED]
Payment reference	0997 9694 49
Property	Beachfront Towers, Unit 21/4 Aerodrome Rd, MAROOCHYDORE, QLD

Bill number	7119774261
Billing period	18 Sep 2019 87 days to 13 Dec 2019
Issue date	23 Dec 2019
Approximate date of next meter reading	18 Mar 2020

Your account activity



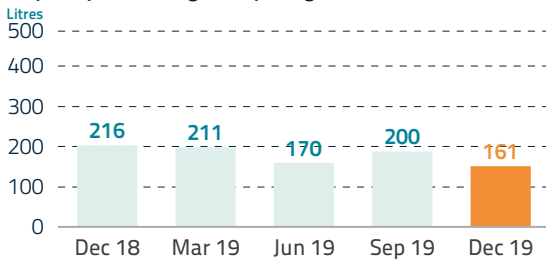
Smoothpay is set up for payment of this account

Total **-\$44.22**

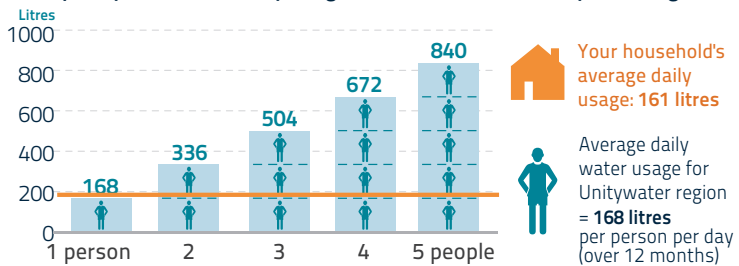
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8% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Count the Ways

LET'S SAVE WATER TOGETHER



SAVE 12 LITRES A MIN

Our dam levels are dropping. Let's count on each other to make positive changes, like **cutting your shower time to 4 minutes.**

For personalised tips tailored to your home, visit unitywater.com/savewater

Easy ways to pay For other payment options - see over



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SmoothPay

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Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	Property share %	Total usage (kL)	No. of days	Average daily usage (L)
UE170012HD	17 Sep 19	7056	13 Dec 19	7711	655	2.13	14	87	160.9
					Total water usage		655	87	160.9
Total sewerage usage (waste and greywater) = 90% of water usage							12.6	87	144.8

Activity since last bill

Last bill		\$81.56
Payments / adjustments		
25 Sep 2019	Direct Debit Bank Fixed	-\$54.00
9 Oct 2019	Direct Debit Bank Fixed	-\$54.00
23 Oct 2019	Direct Debit Bank Fixed	-\$54.00
6 Nov 2019	Direct Debit Bank Fixed	-\$54.00
20 Nov 2019	Direct Debit Bank Fixed	-\$54.00
4 Dec 2019	Direct Debit Bank Fixed	-\$54.00
18 Dec 2019	Direct Debit Bank Fixed	-\$54.00
Account balance		-\$296.44 ①

Water and Sewerage Charges

Lot 21 Plan BUP5118 Installation ID 541280

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	18 Sep 19 to 13 Dec 19	0.1609	87	\$2.953	\$41.34

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	18 Sep 19 to 13 Dec 19	0.1609	87	\$0.667	\$9.34
Sewerage up to 740 L/day	18 Sep 19 to 13 Dec 19	0.1448	87	\$0.667	\$8.40

Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	18 Sep 19 to 13 Dec 19	1	87	\$0.718	\$62.47
Sewerage Access	18 Sep 19 to 13 Dec 19	1	87	\$1.502	\$130.67

Water subtotal \$113.15
Sewerage subtotal \$139.07

New water and sewerage charges \$252.22 ②

Total Due = ① + ② -\$44.22

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

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Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

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Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

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More payment options



Credit card by phone or online

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Cheques by mail

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In person, by phone or online

Billpay Code: 4028

Ref: 0997 9694 49

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997969449 00000000

Account number [REDACTED]

Payment reference 0997 9694 49

Total \$0.00

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WATER AND SEWERAGE YOUR BILL

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Emergencies and faults
Account enquiries 24 Hours, 7 days
8am-5pm Mon-Fri

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Account number	[REDACTED]
Payment reference	0997 9694 49
Property	Beachfront Towers, Unit 21/4 Aerodrome Rd, MAROOCHYDORE, QLD

Bill number	7120105330
Billing period	14 Dec 2019 97 days to 19 Mar 2020
Issue date	25 Mar 2020
Approximate date of next meter reading	18 Jun 2020

Your account activity

Your last bill -\$44.22 In credit	-	Payments/ adjustments \$316.00	=	Balance -\$360.22 In credit	+	New charges \$277.79	=
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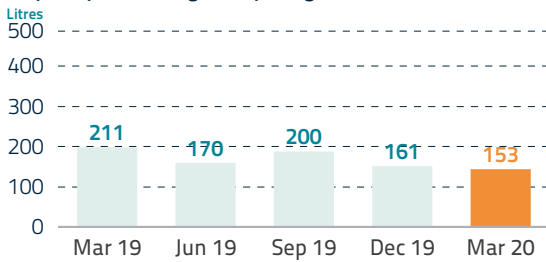
Smoothpay is set up for payment
of this account

Total - \$82.43

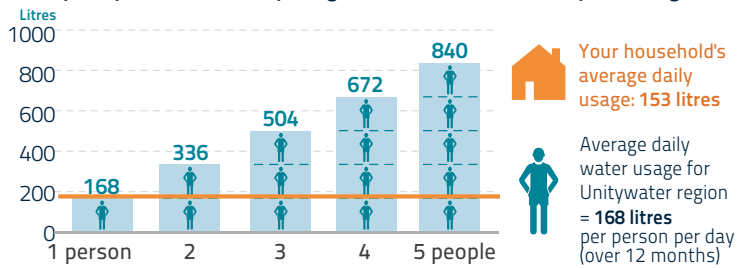
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Smoothpay instalments only

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Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Despite some rain, and with South East Queensland's dry season approaching, we still need to use water wisely.

Keep your showers to under 4 minutes.



EVERYONE & EVERY DROP COUNTS

For water-saving tips, visit

unitywater.com/savewater

Easy ways to pay For other payment options - see over



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Your account details

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Account enquiries

8am-5pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	Property share %	Total usage (kL)	No. of days	Average daily usage (L)
UE170012HD	13 Dec 19	7711	19 Mar 20	8406	695	2.13	14.8	97	152.6
					Total water usage		695	97	152.6
					Total sewerage usage (waste and greywater) = 90% of water usage		13.32	97	137.3

Activity since last bill

Last bill		-\$44.22
Payments / adjustments		
2 Jan 2020	Direct Debit Bank Fixed	-\$54.00
15 Jan 2020	Direct Debit Bank Fixed	-\$54.00
29 Jan 2020	Direct Debit Bank Fixed	-\$54.00
17 Feb 2020	Direct Debit Bank Fixed	-\$77.00
16 Mar 2020	Direct Debit Bank Fixed	-\$77.00
Account balance		-\$360.22 ①

Water and Sewerage Charges

Lot 21 Plan BUP5118 Installation ID 541280

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	14 Dec 19 to 19 Mar 20	0.1526	97	\$2.953	\$43.70

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	14 Dec 19 to 19 Mar 20	0.1526	97	\$0.667	\$9.87
Sewerage up to 740 L/day	14 Dec 19 to 19 Mar 20	0.1373	97	\$0.667	\$8.88
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	14 Dec 19 to 19 Mar 20	1	97	\$0.718	\$69.65
Sewerage Access	14 Dec 19 to 19 Mar 20	1	97	\$1.502	\$145.69
					Water subtotal
					\$123.22
					Sewerage subtotal
					\$154.57

New water and sewerage charges **\$277.79** ②

Total Due = ① + ② **-\$82.43**

Important information

Payment assistance

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Interest on overdue amounts

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Water efficiency

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Interpreter service 13 14 50

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More payment options



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Account number

Payment reference 0997 9694 49

Total \$0.00

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ABN 89 791 717 472



Account number	[REDACTED]
Payment reference	0997 9694 49
Property	Beachfront Towers, Unit 21/4 Aerodrome Rd, MAROOCHYDORE, QLD

Bill number	7120440859
Billing period	20 Mar 2020 92 days to 19 Jun 2020
Issue date	25 Jun 2020
Approximate date of next meter reading	14 Sep 2020

Your account activity

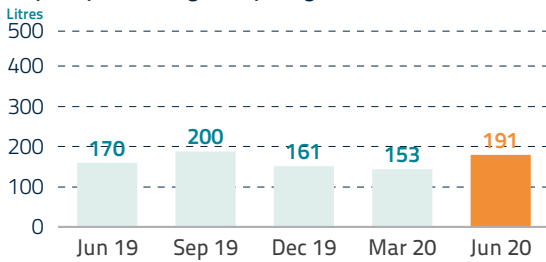
Your last bill -\$82.43 In credit	-	Payments/ adjustments \$231.00	=	Balance -\$313.43 In credit	+	New charges \$278.52	=	Total -\$34.91
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Please pay your agreed Smoothpay instalments only

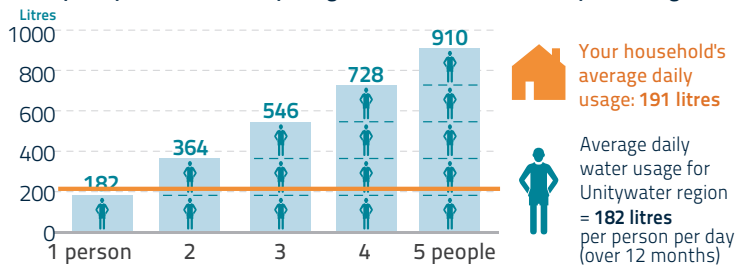
Smoothpay is set up for payment of this account

No interest charges will apply to overdue amounts on bills issued during the 6-month period starting 2 April 2020

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Extra time to pay and no interest

We're helping our customers by providing an extra 30 days to pay their bill and we won't charge interest on overdue amounts on bills issued for 6 months.* You don't have to do anything – it's automatically applied to this bill.

*Starts 2 April 2020. For more information, visit unitywater.com/customer-relief



Easy ways to pay For other payment options - see over



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